



**Vanderburgh County Health Department**  
Oak Park Professional Building  
420 Mulberry Street  
Evansville, Indiana 47713-1231  
Phone: (812) 435-5695  
E-mail: [health@vanderburghcounty.in.gov](mailto:health@vanderburghcounty.in.gov)  
Web Page: [www.vanderburghcounty.in.gov/health](http://www.vanderburghcounty.in.gov/health)



**Public Health**  
Prevent. Promote. Protect.

**Water Advisory and Boil Orders**  
**What to do during Restaurant Water Disruption**

1. It is the responsibility of each individual operation to monitor crisis conditions which may occur and affect your food establishment.
2. Develop an internal system to monitor local news alerts via, TV, radio, i-phones and droid apps such as 14News. Stay informed of water main breaks, boil-advisory orders, flooding, fires, etc...
3. Provide initial and ongoing training for staffing, review procedures in the event of an emergency to maintain food safety.
4. If facility **loses water service** immediately shut off the ice machine and soda fountains as they require water to operate. Close facility.
5. If facility has a **drop in water pressure**, shut off the ice machine and soda fountains, make immediate arrangements for bagged ice and bottled water, & soft drinks. **PLEASE NOTE: ice machine or water filtration systems are NOT SUFFICIENT to remove bacteria.**
6. When the Evansville Water Department (EWD) issues a Boil Advisory or Boil Order, facilities should prepare for a minimum of 48 hours to provide: 1. Potable water (safe water) for hand washing and dish washing; 2. Bagged ice; 3. Containerized soft drinks and water, 4. Boiled tap water (5 minutes) for use for cooking.
7. If operation is unable to provide these additional services, temporary closure is necessary until Evansville Water Department lifts Advisory Order or Boil Order.
8. If you have questions regarding what to do during a water interruption crisis, please contact our office and consult the fact sheet.